

Adelaide **Veterinary**
Behaviour Services
Animal Behaviour Consultations

March 2017 NEWSLETTER



Hi everyone,

Wow – what a busy month we've just had!!

Thanks so much for reading and sharing our newsletters, we've had some great feedback and our phone and email traffic has certainly increased with enquiries regarding behaviour, training and of course our workshops and seminars. The word is spreading and we couldn't be more grateful.

The clinic has been refurbished with a fresh paint job and new prints for the walls, prints of our very own clients (dogs) taken by the wonderful Kirstie from Bitsa Bernard pet photography. See below for photos of our beautiful clinic.

Tracy and Renee have been travelling the state conducting AMO and Dog Bite Prevention workshops and we're now planning to take these workshops interstate due to several expressions of interest.

We have now decided to change our name slightly to **Australian Veterinary Behaviour Services**, as we are certainly servicing Australia at present and will be well into the future. Whilst we are based in Adelaide we offer remote consults and will be travelling to each state over time to conduct our workshops and run a few public seminars, so keep an eye on our Facebook page and our website over the coming months.

We have some BRILLIANT seminars coming up, more information can be found on the following page.

The website upgrade is still work in progress but will finalised soon.

Yours in Behaviour, Tracey and Tracy

Adelaide **Veterinary Behaviour Services**

Get in touch!



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Consulting rooms:
184 Main Road
McLaren Vale SA 5171

SEMINARS AND WORKSHOPS.....



Yes, our great friend Dr Kersti Seksel will be back in May and is conducting a seminar on the science behind various dog training techniques. This is a public seminar so anyone can come along, bring the family, a friend, work colleagues etc. anyone who owns a dog and is interested in finding out the facts behind certain training techniques and which one best suits you, your dog/s and your family.

Tickets only \$79



Training methods ... Uncovered!

With Dr Kersti Seksel

BVSc (Hons) MRCVS, MA (Hons) FANZCVS DACVB, DECAWBM

Tuesday May 9 at 7pm at South Adelaide Football Club

Dog training techniques....

Are you getting confused?

Which 'type' do you do with your dog?

Which 'type' are you knowledgeable about?

Do you know about the other 'types'?

Do you know the pro's and cons of the different 'types'? Do you know the science behind each 'type'?

There are so many different names, types and techniques, such as:

Clicker training

Obedience training

Positive reinforcement

Flooding

Negative reinforcement

Balanced training

Force free training

Socialisation

Desensitisation/counterconditioning

Dominance/alpha/pack training

Kersti (a triple boarded Veterinary Behaviour Specialist) will provide the latest scientific research facts on the different training techniques we have on offer today to best help you and your family make an informed decision on which 'type' of dog training method will work best for you. A comprehensive Q&A session will be included following the presentation.

For Tickets and more information: <https://avbs-trainingmethods.eventbrite.com.au>

AVBS WORKSHOP & SEMINAR NEWS



PUPPY PRESCHOOL WORKSHOP

The Puppy Preschool workshop has been condensed into a comprehensive one day workshop with an optional half day Master Class.

The next workshop is **Wednesday 19th April and Thursday 20th.**

Info and tickets:

<https://avbspuppypre-school2017.eventbrite.com.au>



VET NURSE BEHAVIOUR TRIAGE SEMINAR

Vet Nurses are the first point of contact at the clinic for clients with behaviour related queries. Are you asking the right questions and providing the correct answers? This workshop will equip you with the right tools to better assist with these behaviour related queries to ensure your clients and more importantly their pets are receiving the advice and support they truly need.

We are holding 2 seminars, one in the North and one in the South. See below for venue and registration

Tickets only \$45

The workshop will cover the following topics and will include an interactive Q&A session with Tracy Irons.

- **Recognising a behaviour or a training problem**
- **Why refer**
- **Where and when to refer**
- **How to explain and help the client understand why a referral may be the best option for them and their pet**
- **Vet Ready - how to assist dogs/cats that struggle with visits to the vet clinic.**

To register, please click on the appropriate link below:

North Adelaide: The North Adelaide Hotel, 165 Tynte Street, North Adelaide SA 5006

Monday 1st May at 7.00pm

<https://vetnurseseminar-north.eventbrite.com.au>

South Adelaide: The South Adelaide Football Club, 1 Lovelock Drive, Noarlunga Downs SA 5168

Tuesday 2nd May at 7.00pm

<https://vetnurseseminar-south.eventbrite.com.au>

For all enquiries please contact us at events@avbs.net.au

Adelaide **Veterinary Behaviour** Services

Continued.....

Look out Alice Springs.... here we come!!!!

Tracy Irons and Renee Spinks will be travelling to the red centre on May 13 to conduct a few of our very popular workshops/seminars. Please see below for details:



Public Seminar: **Mental Illness in Dogs..... Is it Real?**

Saturday 13th May at 7.00pm

Alice Springs Town Council Offices

More information and to register: <https://mentalillnessindogs.eventbrite.com.au>

Animal Management Officer workshop

Monday 15th May 10.00 – 4.00pm

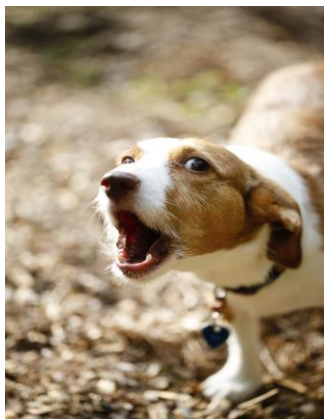
Alice Springs Town Council Offices

More information and to register: events@avbs.net.au

We are also running an in-clinic **Behaviour & Handling** workshop at The Alice Springs Veterinary Hospital. This is a private workshop arranged between AVBS and the Vet Clinic. This is a service that we offer so please contact us for further information if your clinic/staff are interested in this training: events@avbs.net.au

EDUCATION PAGE...

Anxiety or Training Problem.....???



What is the difference?

Pets with anxiety disorders display behaviours that may be:

- Abnormal or irrational
- Disruptive to the household
- Generally detrimental to the health and welfare of the pet, you or the community

These require a veterinary behaviour consultation and cannot be fixed with training alone. Some anxiety disorders include:

Dogs:

- Separation anxiety
- Aggression towards people, dogs, other animals
- Phobia to noises, situations and thunderstorms/fireworks
- Fearful behaviour
- Compulsive disorders such as tail chasing, shadow chasing.

Cats:

- House soiling
- Urine spraying
- Aggression towards people, cats or other animals

“Anxiety is emotionally unpleasant and is a welfare concern”

At least 1 in 5 dogs or cats have an anxiety disorder....

Training problems are normal behaviours that are socially unacceptable (either to the owner or the community). Training problems can generally be helped by qualified trainers and/or training clubs. Some common training problems include:

Dogs:

- Digging
- Bad manners, e.g. Jumping up
- Barking (in some cases)
- Pulling on the lead
- Boisterous behaviour

Cats:

- Furniture scratching

Please contact us if you have any questions: info@avbs.net.au



Staff and Clinic News....

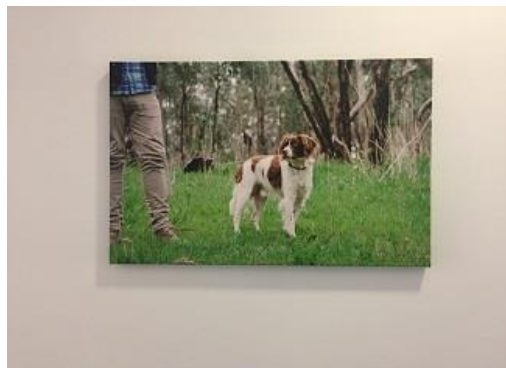


Dr Chalette Brown

Congratulations Chalette and Chris on the safe arrival of a beautiful baby girl, Anneliese Kay. Such wonderful news, we are thrilled for you both. Watch this space for baby photo's coming soon.

We are very proud to share our freshly painted clinic and canvases of our gorgeous clients.

Also a special mention to our **AWESOME** reception staff Ana Costa (Rehabilitation Trainer) and Mikaela Bandiera, working their magic on our reception desk. These girls are doing a wonderful job and are an absolute asset to AVBS. Thank you both for your commitment, dedication and passion. We are blessed to have you both on our frontline.



Thank you to Kirstie from **Bitsa Bernard** pet photography for our beautiful artwork which we are thrilled to display.

Bitsa Bernard Photography: <http://adelaidepetphotography.com.au/>