



**PO Box 117 Maitland,
South Australia, 5573**

To Whom It May Concern

15 January, 2013

I am the Manager of Regulatory Services, with the Mid Murray Council, in South Australia and also the President of the South Australian Local Government Authorised Persons Association (APA). The APA has approximately 250 members throughout South Australia and the Northern Territory and our aim is to promote professionalism and consistency within Local Government streams, with Authorised Officers.

Each year, the APA receives feedback from its members relating forms of industry training they require. The APA uses this feedback to provide training aimed at up-skilling Authorised Officers and providing informative and current information sessions to the attendees.

In 2012, the APA engaged Tracey Henderson and Tracy Bache from Adelaide Veterinary Behaviour Services (AVBS), to deliver four separate day long intensive workshop to attendees relating to understanding dogs within our environment and workplace environment. These workshops were delivered across the state of South Australia to Authorised Persons, Rangers, Dog and Cat Management Officers, Environmental Health Officers, Governance Officers, Building Surveyors, Town Planners, and Managers and Team Leaders.

The manner in which these workshops were delivered, and the information provided, was second to none, to that which has been experienced within Local Government in South Australia, and this was reflected within the feedback received by the APA. The flexibility of the presenters, and ease in which they delivered the training, made them a delight to deal with.

It is with this in mind, that I would recommend any industry, considering providing its staff with Dog Behavioural Training, to consider having the staff at AVBS deliver this training. Please feel free to contact me should you have any questions relating to this training or the company delivering it.



Rocky Warren,
President,
SA Local Government Authorised Persons Association.